



LIBERTY
LATIN AMERICA



OUR COMMITMENT TO THE
ENVIRONMENT,
SOCIAL IMPACT,
AND CORPORATE
GOVERNANCE

FOREWORD

Pursuing Our Purpose: Connecting Communities. Changing Lives.

As we navigate through our dynamic industry and markets across Latin America and the Caribbean, the imperative for responsible business practices has never been more important. To demonstrate our efforts in this regard, we are pleased to share with you Liberty Latin America's 2023 Environment, Social, and Governance (ESG) Report. Within the pages that follow, we showcase the initiatives we are undertaking and the data that supports the progress we are making towards our purpose of – Connecting Communities. Changing Lives.

Operating in a region that has faced significant environmental challenges, we recognize the critical importance of preserving and protecting our natural resources for future generations. Our environmental initiatives are not only aspirations, but concrete actions that yield tangible results as you will see in our reported data for 2023. From implementing more energy-efficient fiber-to-the-home technologies across our operations to reducing waste and promoting recycling, we are dedicated to minimizing our environmental impact at every turn.

Equally important to our purpose is our strong commitment to positive social change. At Liberty Latin America, we believe that true progress cannot be achieved without fostering inclusive societies where everyone has the opportunity to thrive.

Through targeted investments in digital access for the underserved, education, and building inclusive communities, we are empowering individuals and driving meaningful change in the communities we serve.

Finally, it is critically important that we uphold the highest standards of corporate governance as a fundamental component to how we operate. Doing business the right way is critical to maintaining high integrity, ensuring accountability, and building trust and confidence with our stakeholders.

We continue to advance on our ESG journey and work towards the goals we have set, but we know there is much more to be done. As we reflect on the achievements of the past year, we are inspired by the progress we have made and remain determined to have a positive impact on the communities where we live and work.

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Message from the CEO

Thank you for your interest in our ESG report, which encapsulates Liberty Latin America's commitment to sustainable operations and responsible business practices.

At Liberty Latin America, we take our ESG program seriously and incorporate this way of thinking across our operations. From our boardroom to our retail stores to our technical operations, our decision-making processes take into account principles tied to environmental stewardship, social responsibility, and ethical governance. This commitment starts at the leadership level, with our Board and Management setting the tone and providing unwavering support.

We are committed to sustainable operations and believe they are also essential for long-term business success. By minimizing our environmental footprint, investing in our communities, and upholding the highest standards of governance, we mitigate risks and seize opportunities for innovation and growth.


Sustainable operations lead to better business outcomes. We have seen enhancements in operational efficiency, a reduction in costs, and a more engaged and productive workforce. On top of that, operating in this way helps us increase trust, build loyalty, and strengthen relationships with customers, employees, investors, and other stakeholders. By prioritizing sustainable growth, we are not only delivering on our objectives but also creating a more resilient company that generates valuable returns for all stakeholders.

As we reflect on the achievements of the past year, I am proud of the progress we have made and excited about the opportunities that lie ahead. Our journey is ongoing, and we remain steadfast in our commitment to continuous improvement and progress.

I invite you to explore this report and join us as we work to create a more prosperous future for all.

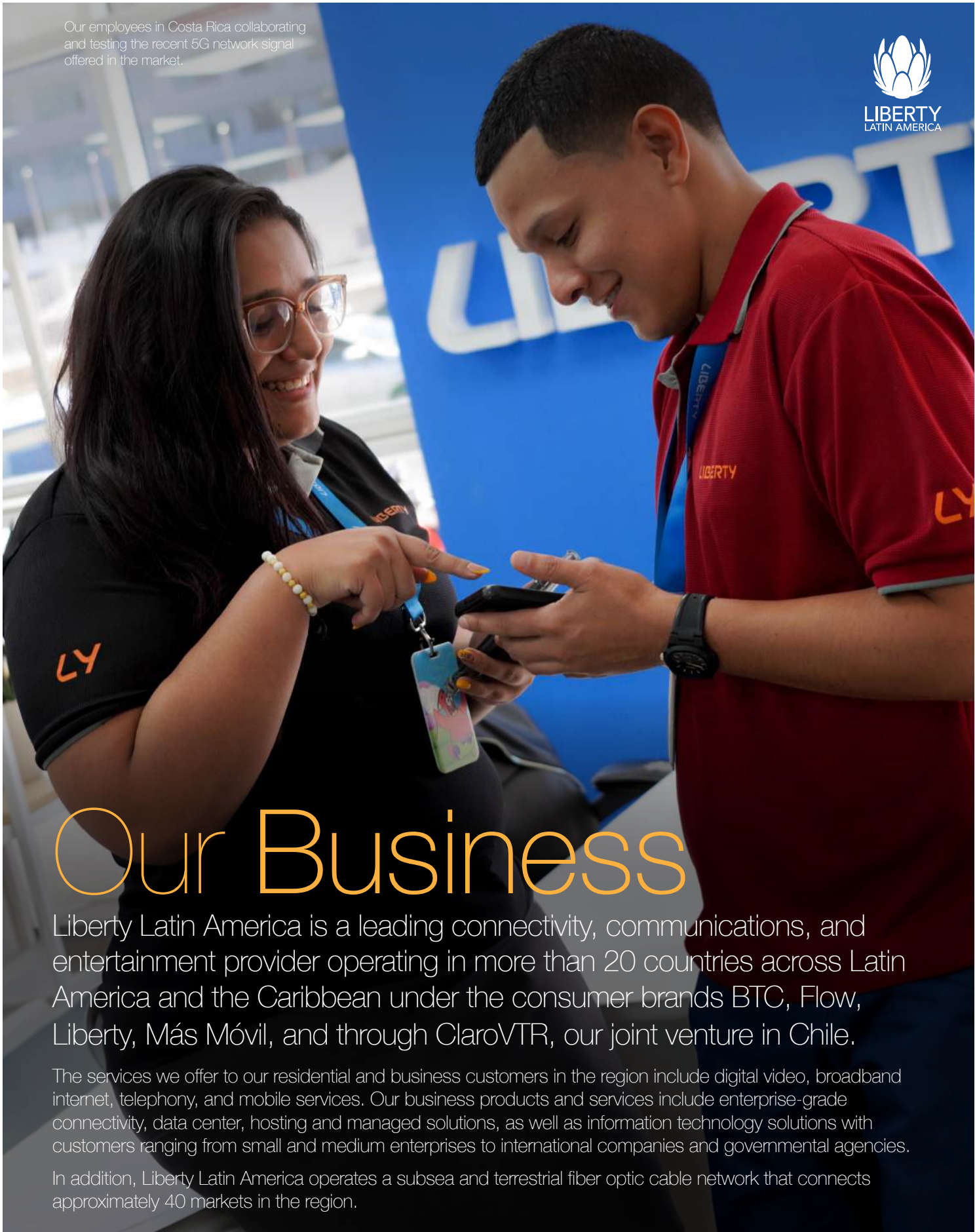


Balan Nair
President and CEO



Balan Nair, President and CEO,
visiting our LatAm operations in Colombia.

Our employees in Costa Rica collaborating and testing the recent 5G network signal offered in the market.



Our Business

Liberty Latin America is a leading connectivity, communications, and entertainment provider operating in more than 20 countries across Latin America and the Caribbean under the consumer brands BTC, Flow, Liberty, Más Móvil, and through ClaroVTR, our joint venture in Chile.

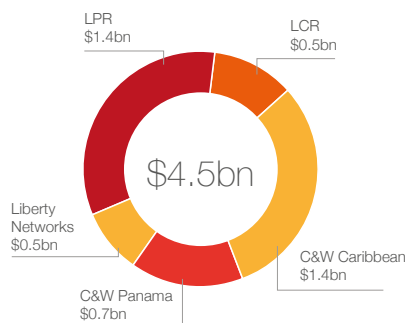
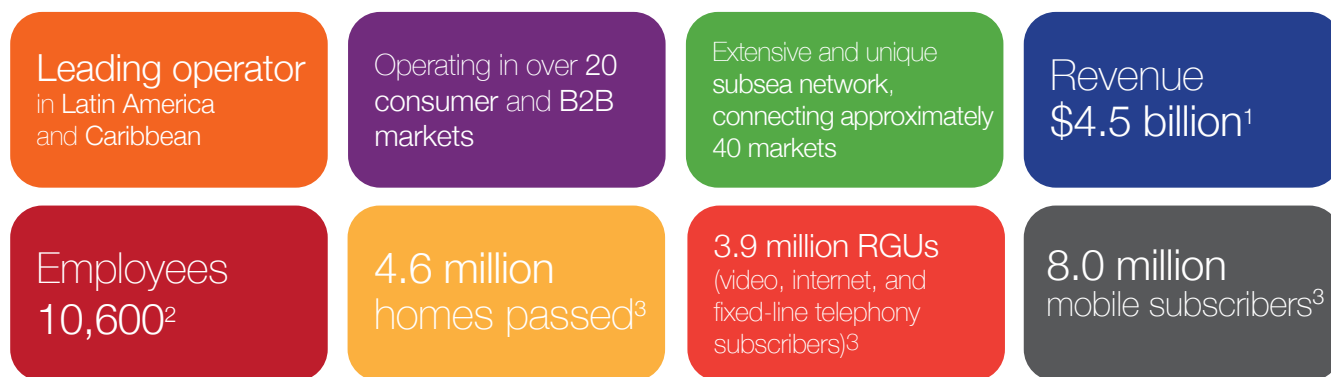
The services we offer to our residential and business customers in the region include digital video, broadband internet, telephony, and mobile services. Our business products and services include enterprise-grade connectivity, data center, hosting and managed solutions, as well as information technology solutions with customers ranging from small and medium enterprises to international companies and governmental agencies.

In addition, Liberty Latin America operates a subsea and terrestrial fiber optic cable network that connects approximately 40 markets in the region.

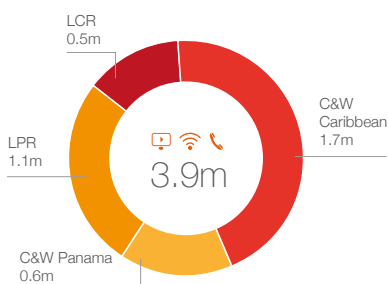
Our Company in Numbers

Our goal is to create value for all of our stakeholders. We do this by offering exceptional products and services, delivering seamless customer experiences, and providing digital access to more people in more places across the region we serve.

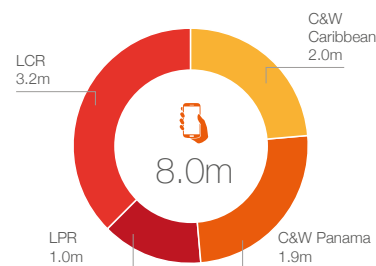
OUR KEY FACTS



REVENUE¹



RGUS³



MOBILE SUBSCRIBERS³

OUR TRAFFIC DATA + SUBSCRIBER STATISTICS



7,977,400
Wireless subscribers

TC-TL-000.A



1,198,300
Wireline subscribers

TC-TL-000.B



1,801,400
Broadband subscribers

TC-TL-000.C



18,843 PB
Network traffic

TC-TL-000.D

Our registered office is located at Clarendon House, 2 Church Street, Hamilton HM 11, Bermuda, and our main telephone number is (441) 295-5950.

1. Revenue data for the year ended December 31, 2023. Due to rounding, certain totals may not recalculate.

2. Employees as of December 31, 2023.

3. Operating data as of December 31, 2023. Due to rounding, certain totals may not recalculate.

Our employees from different functions
of our Panama Operations Center.



Our Team

As of December 31, 2023, we employed approximately 10,600 full-time employees across our company. Of our total employee population, approximately 3,800 were covered by a union relationship primarily across the Caribbean, Panama, and Puerto Rico.

In 2023, we achieved a +20 employee net promoter score (eNPS) as measured by our annual employee survey, which we believe indicates that we have a passionate, engaged, and dedicated workforce.

Our employees of our Panama Operations Center participating in a Company Town-Hall with all members of the Executive Team.



Our Culture

Operating in more than 20 countries and communicating with each other in multiple languages, we have developed a unique common culture – one that is rooted in community, commitment to each other, and building connectivity across the region.

Sharing common values means that all of us look out for each other in our day-to-day working relationships with our colleagues, our dedication to our customers, and our focus on helping our communities.

Our culture is ingrained in what we do every day. We do it the best and we do it with spirit. That sets us apart and defines us. We are... Liberty Latin America.

OUR PURPOSE

Connecting Communities. Changing Lives.

We are focused on making connections, enabling progress, and creating moments that matter.



Our Presence

We are committed to technological innovation, delivering transformational products and services that help improve and simplify the digital lives of our customers.

Our ESG Strategy

At Liberty Latin America, we strive to create a more sustainable future for our employees, customers, communities and shareholders. We believe that operating in ways that make our world a better place has a cascading effect on those that surround us, which is why we constantly aim to prioritize ESG initiatives by setting goals and tracking our progress towards short and long-term targets.

Our approach to ESG is an iterative process. While we have learnt a lot throughout our sustainability journey, our guiding principles remain constant. We recognize that meaningful action requires lasting commitment, which is why our three ESG pillars are: sustainable business practices, positive social impact, and conducting business the right way. We view all our decision-making through the lens of these three pillars to ensure our business benefits the environments, communities, and organizations we interact with. We understand we play an important role in these areas and have the ability to impact meaningful change.



SUSTAINABLE BUSINESS PRACTICES

We pledge to:

- Lessen our impact on the environment
- Reduce our energy usage and dependence on fossil fuels
- Provide resilient telecommunications services during and after natural disasters and other large-scale disruptions
- Lead in responding to and recovering from natural disasters



POSITIVE SOCIAL IMPACT

We pledge to:

- Provide the connectivity and tools to enable people across our region to be full participants in the digital world
- Provide digital access for rural and low-income areas
- Raise awareness and provide education around complex societal topics



CONDUCTING BUSINESS THE RIGHT WAY

We pledge to:

- Ensure that corruption has no place in our business
- Work only with trusted business partners that share our values
- Be transparent with consumers on our pricing and services
- Build a culture of inclusivity that provides equal opportunity regardless of gender, age, race, religion, ethnicity, or sexual orientation

Alignment with SASB Standards


In line with previous reports, our 2023 ESG Report utilizes the SASB framework, which guides the disclosure of a wide range of material topics by companies to their investors.

FOCUS AREAS


 <p>DATA PRIVACY</p>	<ul style="list-style-type: none"> • Policies and practices related to behavioral advertising and customer privacy
 <p>DATA SECURITY</p>	<ul style="list-style-type: none"> • Approach for identifying and addressing data security risks, including use of third-party cybersecurity standards
 <p>NETWORK RELIABILITY & RESILIENCE</p>	<ul style="list-style-type: none"> • Corrective actions taken to prevent future disruptions • Discussion of systems to provide unimpeded service during service interruptions
 <p>COMPETITIVE BEHAVIOR & OPEN INTERNET</p>	<ul style="list-style-type: none"> • Legal proceedings associated with anti-competitive behavior regulations • Sustained download speeds • Risks and opportunities
 <p>ENVIRONMENT FOOTPRINT OF OPERATIONS</p>	<ul style="list-style-type: none"> • Total energy consumed • Percentage grid electricity • Percentage renewable electricity

2030 Agenda for Sustainable Development

The United Nations Sustainable Development Goals (UN SDGs) aim to address climate change holistically by targeting multifaceted issues. These 17 goals recognize the inter-connected nature of sustainability by emphasizing objectives that increase equity, protect our planet, and foster partnership. The SDGs create a holistic pathway for corporations to center the needs of both people and planet and create a more sustainable future. Within our sustainability efforts, Liberty Latin America has aligned its three ESG pillars with various UN SDGs, as outlined below.




Sustainable Business Practices



9 INDUSTRY, INNOVATION AND INFRASTRUCTURE

Build resilient infrastructure, promote inclusive and sustainable industrialization, and foster innovation.


Building resilient and reliable networks that withstand large-scale disruptions.



12 RESPONSIBLE CONSUMPTION & PRODUCTION

Ensure sustainable consumption and production patterns

We integrate sustainability information into our reporting cycle and work on increasing the sustainability of our operations.



13 CLIMATE ACTION

Take urgent action to combat climate change and its impacts.

Quantify and mitigate our impact on the planet through a variety of measures such as GHG accounting, energy usage, and circular practices.



Positive Social Impact



4 QUALITY EDUCATION

Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.

Foster connectivity and digital access for rural and low-income areas. We want to ensure that as many people as possible are able to access the opportunities and benefits of the digital world.



10 REDUCED INEQUALITIES

Reduce inequality within and among countries.

Invest in advancing digital economies, which enables growth and a more equal playing field. Engage with local communities through charitable foundations and volunteerism. We look for opportunities to make our communities better places for everyone. It's part of our culture as a business and our commitment as members of the community.



Conducting Business The Right Way



5 GENDER EQUALITY

Achieve gender equality and empower all women and girls.

We are one of the first companies across Latin America and the Caribbean to adopt a global Gender-Based Violence (GBV) policy to strengthen support for employees experiencing GBV. In addition, and as part of our commitment to social impact, we have made this policy available for others to learn from. To view our GBV policy, [click here](#).



8 DECENT WORK AND ECONOMIC GROWTH

Promote sustained, inclusive and sustainable economic growth, full and productive employment, and decent work for all.

We focus on creating an inclusive environment across all our markets and communities, where everyone feels heard and supported, with a commitment to equal development, equal pay, and equal opportunity for all our people.



16 PEACE, JUSTICE & STRONG INSTITUTIONS

Promote peaceful and inclusive societies for sustainable development, provide access to justice for all, and build effective, accountable, and inclusive institutions at all levels.

We focus on ensuring that our business expands to meet not only commercial objectives, but also opportunities to bring the benefits of an interconnected world to communities and individuals who can least afford modern connectivity. We also focus on ensuring that we do not support efforts to solicit bribes or utilize forced labor.

Our Costa Rican employees planting trees during Mission Week activities.



Environment

In 2023, we continued our commitment to lessening our impact on the environment. We are taking steps towards this goal by reducing our energy usage, measuring our emissions, and managing our waste.

Energy and GHG Footprint

The United Nations Net Zero Coalition *stated that the world must cut emissions by 45% by 2030* to limit global temperature increase to 1.5°C above pre-industrial levels. To do our part, we analyze potential energy and emissions management, mitigation, and adaption strategies.

As a broadband and connectivity provider, we recognize our industry is energy-intensive by nature. For this reason, we have made it a yearly goal to track our consumption by energy type across our business operations. Measuring these totals allows us to manage our energy consumption initiatives in the short-term and project a long-term emissions reduction strategy, which relies on three main pillars:



Increasing efficiency through investments in state-of-the-art facilities and new cooling systems.

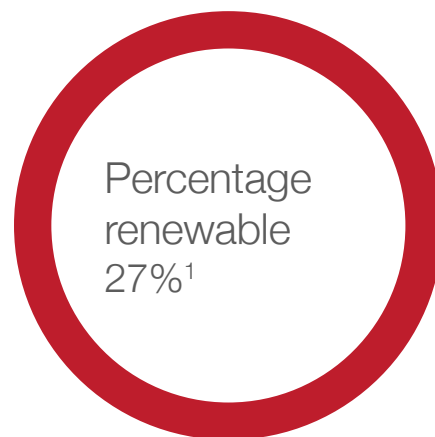
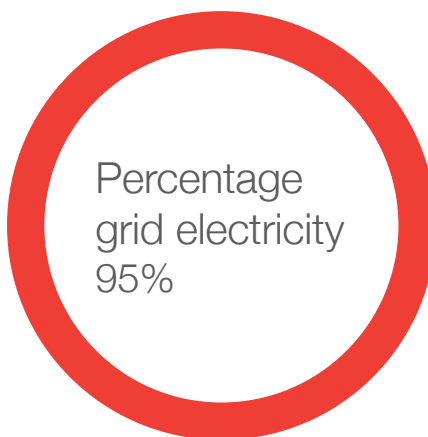
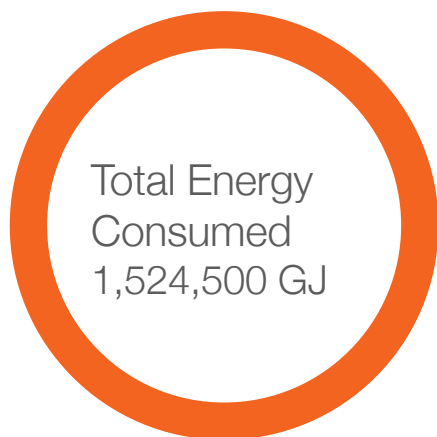


Decreasing reliance on grid power through investment in on-site renewable energy production facilities.



Increasing the share of renewable energy contracted by our operations.

In line with the SASB Technology & Communications industry-specific standard, we focus on total energy consumed, the percentage coming from grid electricity, and the percentage renewable (TC-TL-130a.1 (1), (2), and (3), respectively).



We understand that the impact of sustainable energy procurement goes beyond our ESG efforts, it influences our operating costs and shapes the ability of our customers to access our products and services. Because of the extensive effect our energy consumption has over various parts of our operations, we have made a concerted effort to account for this and improve our procurement and tracking strategy.

¹ Calculated as the weighted average of Liberty Latin America's electricity consumption by country, considering the renewable electricity percentage in these countries: data.worldbank.org.

GHG Emissions Tracking

Our commitment to sustainability means that we assess the Greenhouse Gas (GHG) emissions resulting from our operations and value chain year on year. We consider this exercise as a critical effort for improving our climate-related disclosures, identifying mitigation strategies for our most material emission sources, and eventually introducing group-level, science-based emissions reduction targets.

We ensure that this iterative process follows the GHG Protocol (GHGP) Corporate Standard with the support of external experts and internal leaders. This standard, which was established by the World Resources Institute (WRI) and the World Business Council for Sustainable Development (WBCSD), bases our estimated GHG emissions on the collection of detailed consumption data.

The emissions calculations are broken into two main sub-sections. The first is 'Scope 1 and Scope 2', which represents our operational emissions. We calculated this for 2023 by looking at data on electricity and fuel usage for all our business divisions. The second is 'Scope 3', which accounts for the emissions associated with our value chain not already included within Scope 1 and 2. For this portion, we calculated 2023 emissions for the divisions of Costa Rica, Puerto Rico, Panama, and Jamaica.

Our group-level 2023 Scope 1, 2, and 3 GHG emissions, as well as insights on Scope 1-2 and Scope 3 emissions variations between 2022 and 2023, are presented in the pages that follow. Detailed emissions by operational division can be found on [page 45](#) of this report.



Our +Móvil and Liberty Costa Rica technician maintaining phone and broadband connection in Panama and Costa Rica.



2023 GHG Footprint

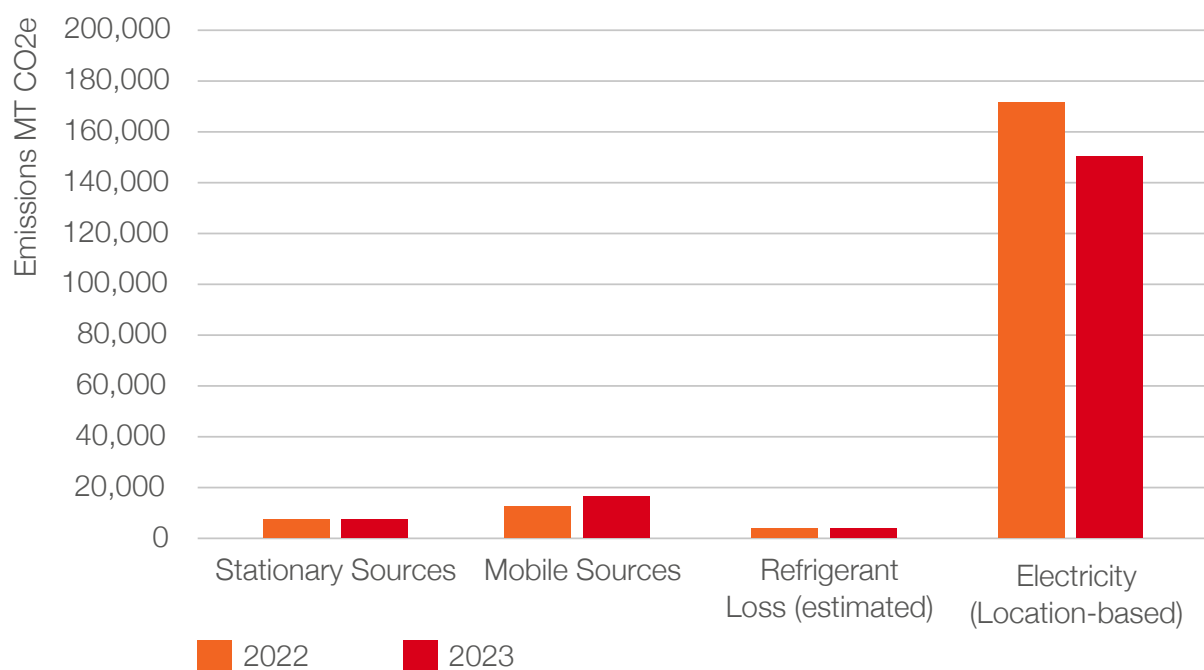
In 2023, our group-level Scope 1-2 emissions amounted to 178,346 Metric Tons CO₂eq (location-based), and the Scope 3 emissions of Costa Rica, Jamaica, Panama, and Puerto Rico amounted to 220,063 Metric Tons CO₂eq.

Focus on Scope 1-2 Emissions

For our 2023 calculations, we looked at the energy consumption across all our reporting segments - C&W Caribbean, C&W Panama, Liberty Networks, Liberty Puerto Rico, Liberty Costa Rica, and our Corporate operations. Through this extensive coverage, we were able to clearly understand the standing of our carbon footprint. We recognize that our efforts are far from perfect, but know that each year is a step in the right direction. This year, and consistent with 2022 reporting, Scope 2 emissions for electricity account for the majority of our Scope 1 & 2 (86%). Due to the high impact of electricity within Scope 1-2 emissions, we saw an overall decrease in these emissions due to lower reported electricity consumption in 2023.

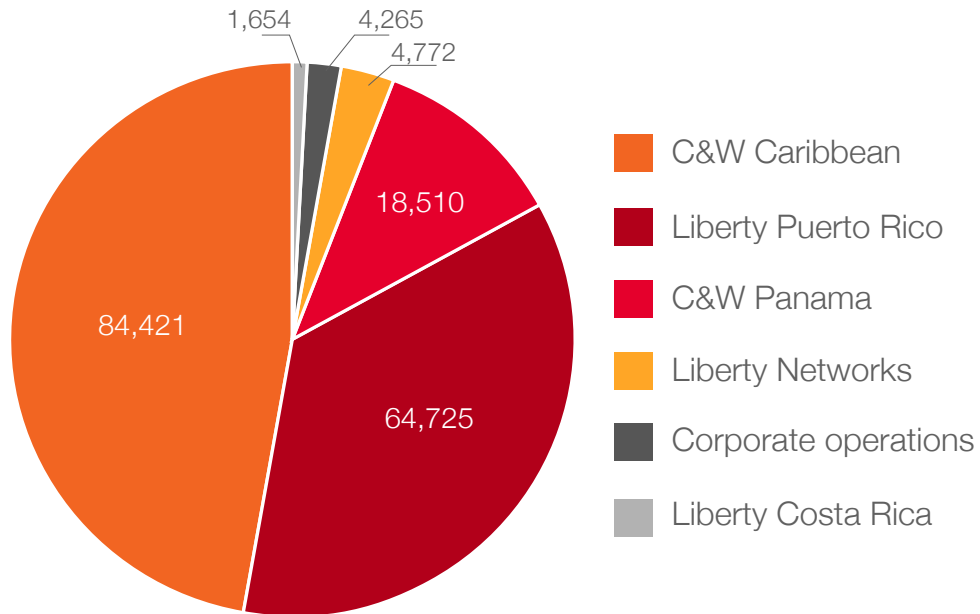
In our Scope 1-2 emissions calculations, although we primarily report using the 'location-based' approach, we have taken both the 'location-based' and 'market-based' approaches into account.

Total 2022 and 2023 Scope 1 and 2 emissions (location-based) by most contributing energy types

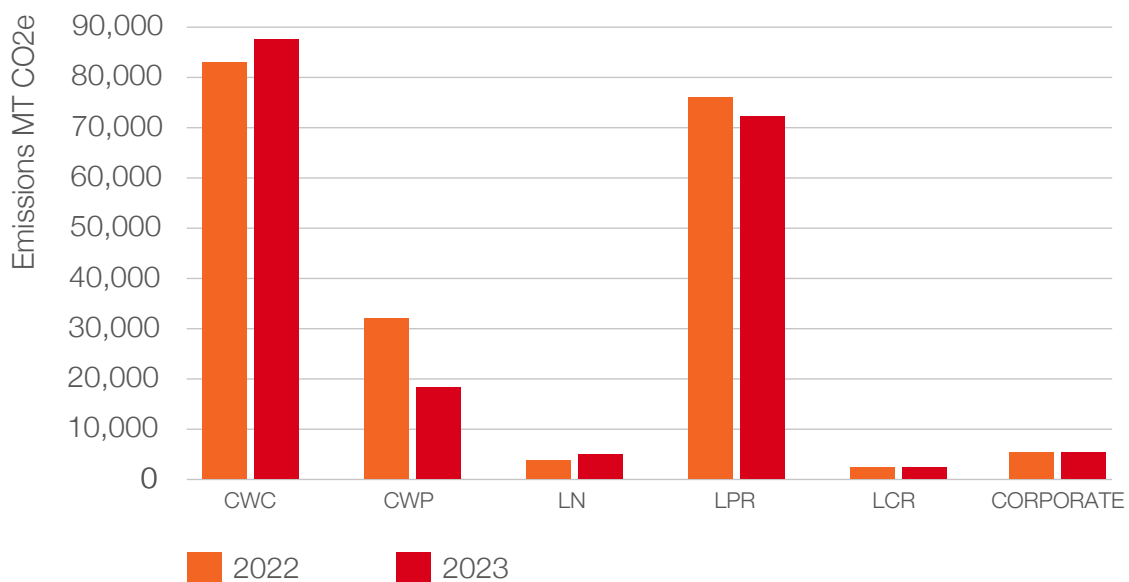


Telecommunications is an electricity-intensive industry – according to the data reported or estimated, we consumed close to 325 GWh of electricity in 2023 with most of the consumption occurring in carbon-intensive grids in C&W Caribbean and Liberty Puerto Rico.

Total 2023 Scope 1 and 2 emissions (location-based) by Operating Segment in MT CO₂e



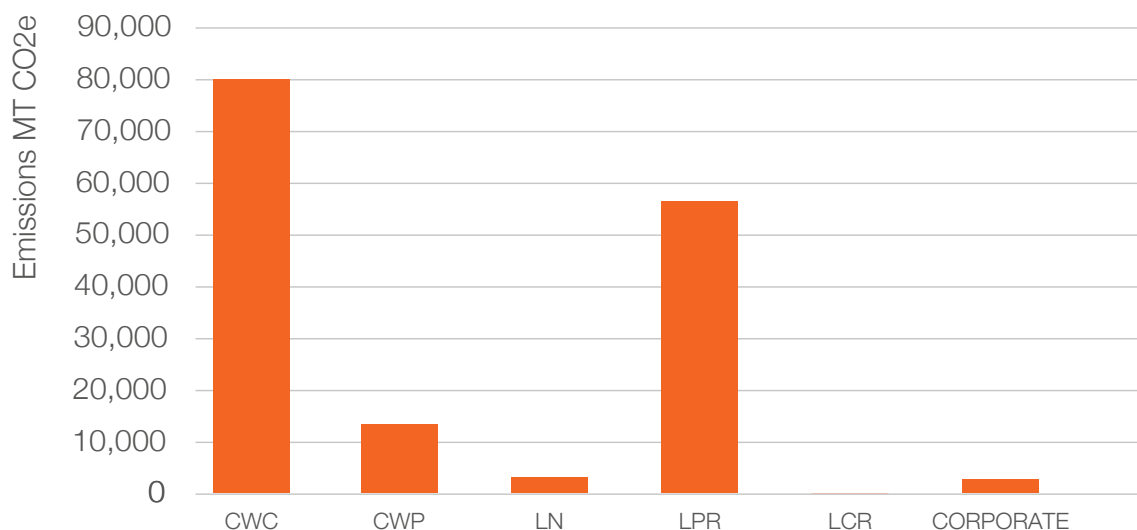
Total 2022 and 2023 Scope 1 and 2 emissions (location-based) by segment



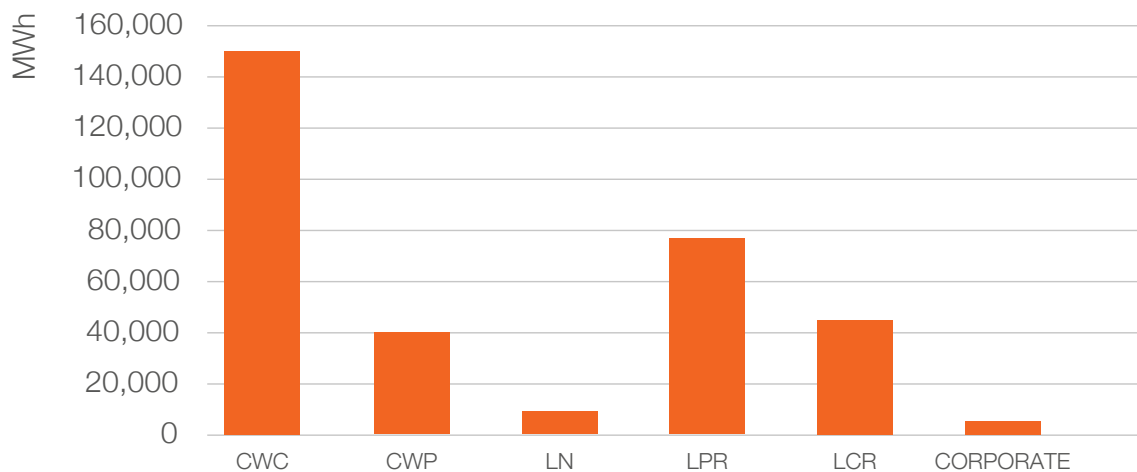
As part of our continued efforts to strengthen our emissions calculation methodology and improve our ability to measure our environmental impact, every year we look for opportunities to improve our Greenhouse Gas inventory process. A clear example of this is the reported drop in emissions for C&W Panama. In 2023, real electricity consumption data for our C&W Panama facilities was available instead of estimating based on spend. Although this development is not the only reason for the decrease, we understand the impact that small changes can have in our sustainability journey.

Emissions from electricity consumption are highly dependent on the local average grid carbon intensity. C&W Caribbean and Liberty Puerto Rico are significant consumers of electricity and have carbon-intensive grids, leading to high emissions. While Liberty Costa Rica consumes almost as much electricity as Panama, its Scope 2 emissions are much lower due to Costa Rica's cleaner energy grid.

Total 2023 Scope 2 emissions (location-based) by segment



Total 2023 Electricity consumption by segment



Focus on Scope 3 Emissions

Scope 3 encompasses a wide breadth of categories, expanding upstream and downstream through our value chain. Between 2022 and 2023, we observed a 10% increase in our Scope 3 emissions. For the most part this change was driven by an increase in Category 11 (Use of sold products) emissions, which is primarily the result of significant coverage increases in reported data and estimations. This is to be expected, as data maturity develops overtime and improves year on year.

Category 1 and 2 emissions represent half of 2023 Scope 3 total emissions.

These emissions result from the goods (equipment, furniture, etc.) and services (computer systems, support services, etc.) purchased from suppliers to enable our operations.

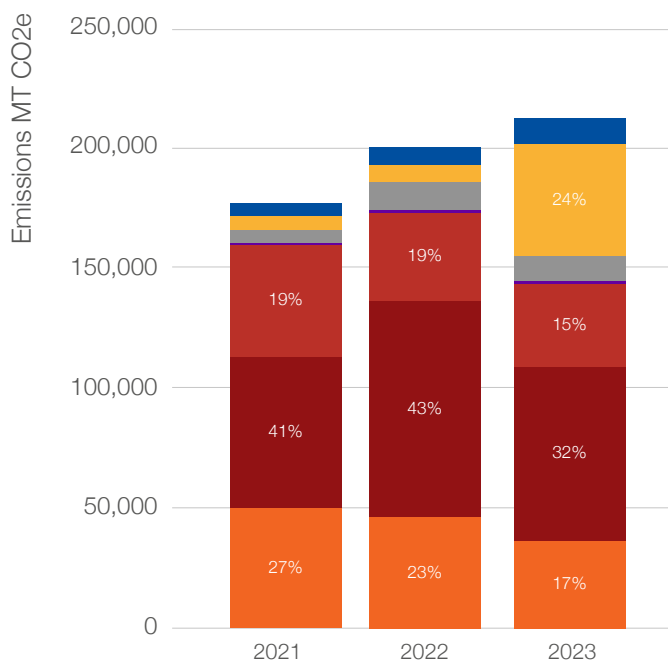
Category 11 emissions represent 24% of 2023 Scope 3 total emissions.

We expanded emissions coverage for use of sold products category 11 (and for category 12 end-of-life treatment of sold products) by increasing reported data and estimations. This increased the emissions reported for this category.

Category 3 emissions represent 15% of 2023 Scope 3 total emissions.

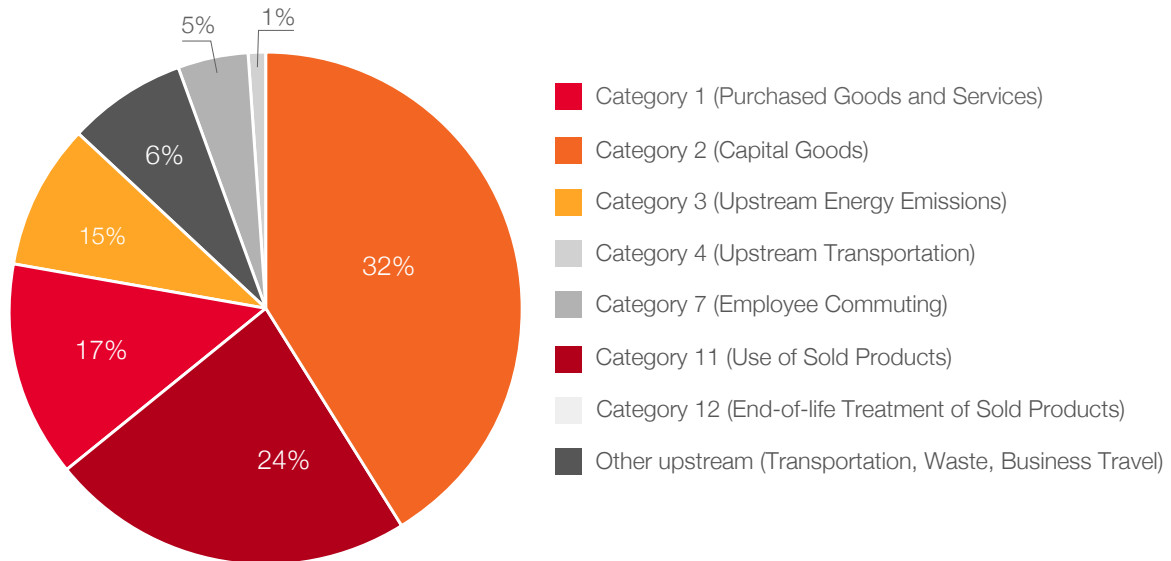
The methodology for the calculation of upstream fuel and energy related activities was updated to better reflect the composition of the local electricity mix.

2021, 2022, and 2023
Scope 3 emissions by category



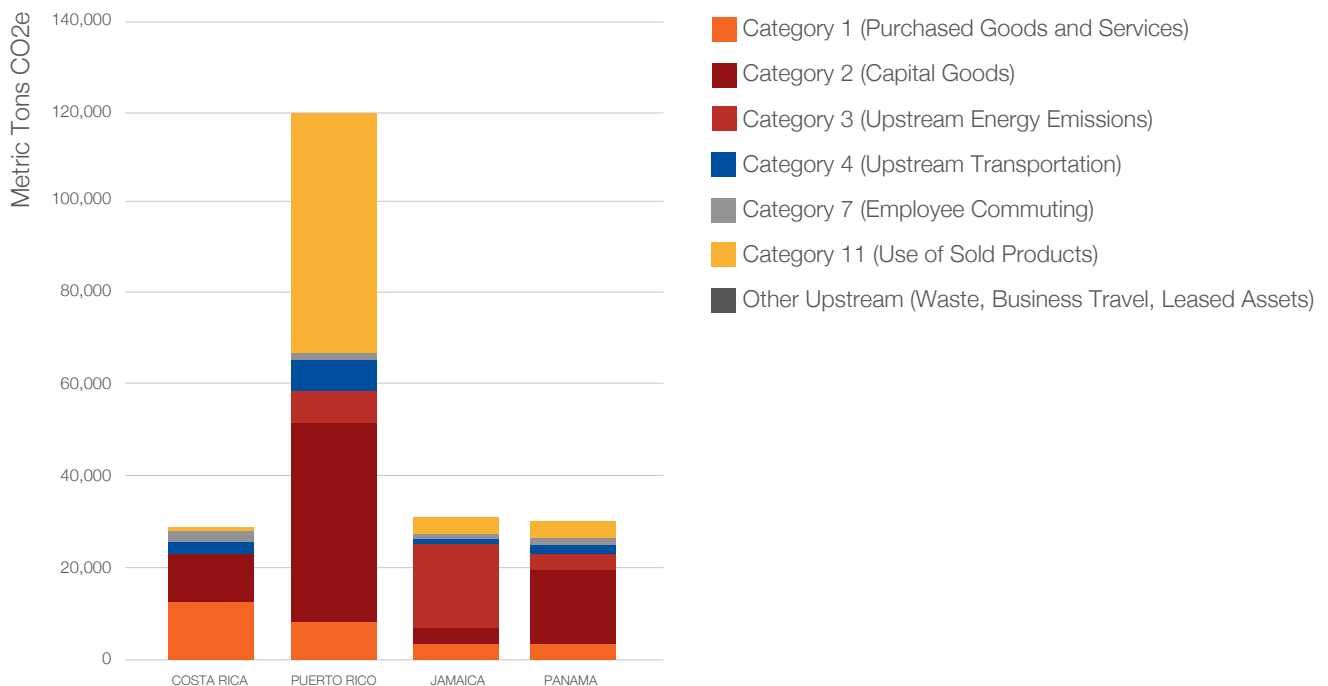
- Category 1 (Purchased Goods and Services)
- Category 2 (Capital Goods)
- Category 3 (Upstream Energy Emissions)
- Category 4 (Upstream Transportation)
- Category 7 (Employee Commuting)
- Category 11 (Use of Sold Products)
- Other Upstream (Waste, Business Travel, Leased Assets)

2023 Scope 3 emissions by category

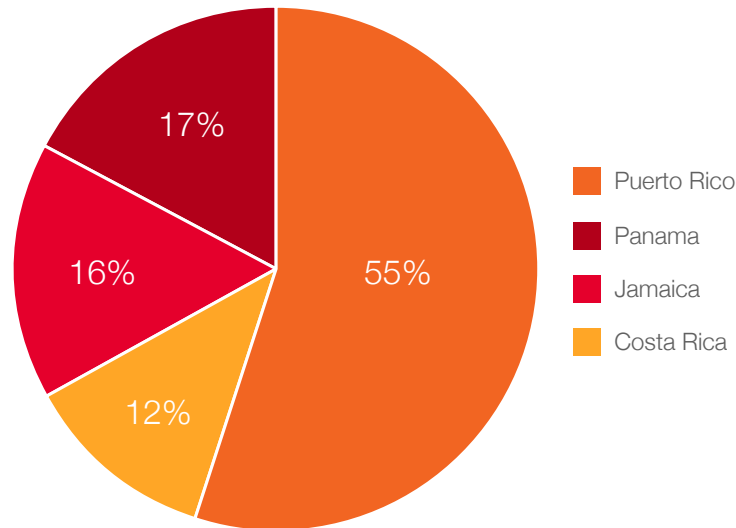


These emissions result from the goods (equipment, furniture, etc.) and services (computer systems, support services, etc.) purchased from suppliers to enable our operations.

2023 Scope 3 emissions by market and category



2023 Scope 3 emissions breakdown by market



The two largest Scope 3 emissions categories for Liberty Latin America are Category 2 (capital goods) and Category 11 (use of sold products). This is particularly true of our Puerto Rico division, where the use of electricity to power products sold to customers generates high emissions. Another key contributor to our Scope 3 footprint is Category 3 (upstream energy emissions), which is directly related to our energy consumption captured in Scope 1 and 2.

As we continue progressing on our environmental responsibility journey, we are aware that our energy strategy as well as increased collaboration with our suppliers will be crucial to mitigate our Scope 3 emissions.

Waste & Circularity

Our environmental efforts expand beyond energy and emissions considerations. In our pathway to increased sustainability and environmental responsibility we have identified the circular economy as another important pillar. In 2023, like in previous years, we foster initiatives centered on reusing and responsibly recycling a variety of products.

As part of these initiatives, we focus on recovering and refurbishing our customers' premises equipment (CPE) to then reinsert them into our supply chain through a reverse logistics program. This has resulted in a significant number of CPEs being reallocated to other customers.

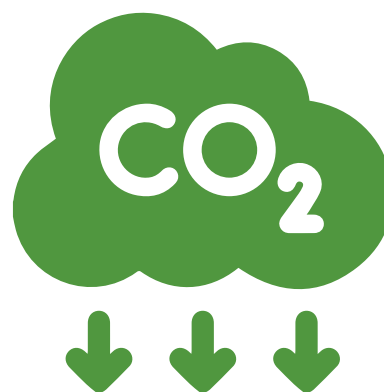
We have also fostered a relationship with 3Cycles, a waste management partner, to support our ongoing effort to clean warehouses and cable yard sites. This has enabled the ethical and responsible disposal of plastics, electronics, and metal waste.

Outside our direct operations, our Foundations have coordinated and sponsored local projects to collect unused or damaged electronic equipment for reutilization or responsible disposal.



1,035,223
recycled in 2023

310,567	Pounds of PCBs
354,357	Pounds of Metals
28,986	Pounds of Lithium Battery
5,073	Pounds of Alkaline Battery
725	Pounds of Lead Battery
21,740	Pounds of Toxic Materials
289,862	Pounds of Plastics Grade 7



363 tons
eliminated of CO₂

Next Steps

To address our overall climate impact, we recognize the need to measure and significantly reduce emissions across our operations and value chain. Understanding our footprint is an important first step towards achieving this goal.

Each year we improve our process through increased completeness and quality in data gathering, updated calculation methodologies, and expanded scope of emissions calculations. We will continue these improvement efforts through each inventory with the eventual goal of reaching group-level Scope 3 emissions. Our short-term, iterative emissions calculations will support our long-term goals such as setting science-based emissions reduction targets.

Our emissions calculations also inform our energy strategy – looking at increases in efficiency, decreasing grid power, and increasing the share of renewable energy in our operations – as well as supplier engagement.

Outside our emissions, we constantly strive to expand our sustainability efforts across our business strategy such as looking for ways to leverage green financing options to drive sustainable projects and priorities within our markets.

We are particularly pleased to be recognized by LatinFinance and Environmental Finance for our Sustainability-Linked Bond in Costa Rica.



Our Trinidad employees hold media and technology training sessions with students during Mission Week activities.



Social Impact

Making a positive difference for our people and communities.

Connecting Communities. Changing Lives.

At Liberty Latin America, we are united by a shared purpose.

The heart of our business is connectivity. We connect families with loved ones, individuals to their digital workplaces, and students with online education. We build fixed and mobile networks with the goal of increasing connectivity and driving progress.

And the connections we enable change lives. We help businesses to run, people to communicate, e-commerce to exist, knowledge to be shared, and governments to operate. These connections have enabled growth, development, and a better future for all.

Our social responsibility pledge is to enable progress and build more resilient communities. We bring this to life through a shared approach across our markets with a focus on four critical areas.

LEARNING

Learning is a continuous process. And we are here to provide support. Whether it's primary school, university, a budding entrepreneur, or anything in between, we want to enable and encourage learning, development, and growth.



ACCESS

Connectivity is at the heart of our business. We want to ensure that as many people as possible are able to access the digital world. This has the potential to transform lives.



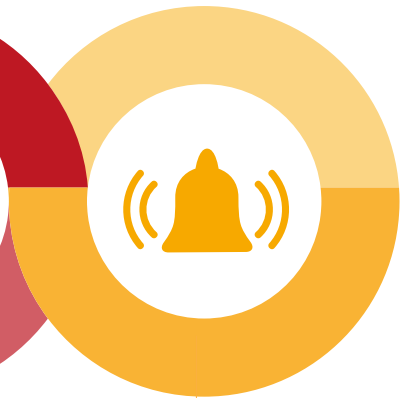
ENVIRONMENT

There is only one planet we call home and we need to protect it for future generations. We are committed to operating responsibly across our geographic footprint with a specific focus on energy usage, waste and recycling programs, and environmental regeneration.



DISASTER RELIEF

We've experienced natural disasters in the past, and we know how to bounce back stronger than ever. Hurricanes, earthquakes, health crises, and a range of other events impact the communities where we live and work. We will always be there to support our local markets in their time of need.



Narrowing the Digital Divide

Bringing connectivity to more people in more places across Latin America and the Caribbean.

With connectivity at the core of our business and access as one of our central responsibility pillars, we have worked across our markets to deliver affordable connectivity solutions through a range of programs including public-private partnerships. One clear example is our JUMP program that has been launched across several Caribbean countries.

JUMP is designed to bridge the digital divide across the Caribbean by providing broadband service to qualifying low-income households. This is an investment in families geared towards providing the connections needed for work, school, health care, and more. Through partnerships with governments, community organizations, and private sector companies, JUMP provides the necessary tools to help Caribbean families and their communities excel. The program, which has been rolled out in several Caribbean countries offers:

- Accessible and affordable broadband service
- Free digital literacy training for all skill levels
- Hands on onboarding and care



Leading Change Through Volunteering

During our fourth annual Mission Week volunteer initiative, Liberty Latin America employees demonstrated their unwavering commitment to community service, with over 1,300 employees in 22 countries dedicating their time, talent, and resources to positively impacting their communities. From November 13-17, our employees contributed more than 7,800 hours of volunteer service across Latin America and the Caribbean in support of our social responsibility of Learning, Environment, Access, and Disaster Relief (LEAD).

Employees found creative, fun, and meaningful ways to serve others. Activities included everything from a coastline clean-up where 2,700 pounds of trash was collected to another project where more than 325 devices were donated to help connect underserved communities and bring online access to schools, small businesses, and non-profits. A video recap of Liberty Latin America's Mission Week activities can be [found here](#).



Our Commitment to Equality, Diversity, and Inclusion (EDI)

At Liberty Latin America, we have a unique perspective on diversity and inclusion. With colleagues in more than 20 countries speaking multiple languages and embracing centuries-old traditions, inclusion lies at the heart of who we are. We believe that equality, diversity, and inclusion spans all facets of our team members' lives and includes taking pride in our different cultures, ethnicities, races, and gender identities.

Feeling heard, showing support, and being represented are central to our commitment to EDI. Our colleagues are encouraged to share their stories and embrace their individuality. In this way, we build new relationships with each other and find ways to connect beyond the workplace. We truly believe that a diverse workforce is stronger and better-equipped to serve our unique customer base and enrich our communities.

HEARD

Our employees should feel they have the ability to **Stand Up and Speak Up**, and that, when they do, we will listen and they will be heard.

SUPPORTED

We should **Show Up!**, so our employees feel supported no matter who they are and bring their whole selves to work.

REPRESENTED

Our employees should see themselves in leadership and feel our leaders are representative of our markets, our customers, and our people.

We have learned from our people, heard about their experiences, and listened to what matters to them which informed our current Equality, Diversity, and Inclusion (EDI) pillars.



GENDER



LGBTQIA+



RACE &
ETHNICITY



INCLUSIVE
PRACTICES



Women represented 41% of our global employees and 39% of our managerial positions. In our annual survey, 48% of our employees self-identified as Latino/a and 28% as Black. 4% identified as part of the LGBTQIA+ community, and 3% disclosed having a disability.

Pushing Progress For All

2023 was another year focused on driving our EDI agenda across the business. We brought additional focus on areas pertaining to gender equality, the eradication of gender-based violence (GBV), LGBTQIA+ inclusion, and the importance of supporting under-represented communities.

Gender Equality and Eradicating GBV

We are committed to fostering a workplace with gender balance at every level of the organization, especially in leadership roles. We do this by challenging gender biases and providing support and education for all employees. We also recognize that Gender-Based Violence (GBV) continues to be a terrible human rights violation within all societies. As one of the first companies across Latin America and the Caribbean to adopt a GBV policy, we are vocal advocates against GBV making resources [available on our website](#) and encouraging other companies to join in the effort.

LGBTQIA+ Inclusion

We support, encourage, and stand up for equality and fairness for all sexualities and gender identities. Every June, we come together as one to show our support and appreciation to our LGBTQIA+ colleagues, family, friends, and community. In 2023, under the theme #PrideWithPurpose, we hosted many activities across the region to reinforce the importance of an inclusive workplace.

Inclusive Practices

Inclusion is a mindset and belief that everyone is welcome. We aim to promote an inclusive workplace helps us to:

- Foster a sense of belonging and engagement to promote a safe space for all.
- Ensure that all voices are respected and there is room at the table for all groups.
- Help everyone feel included, heard, supported, represented, and welcome.

“At Liberty Latin America, we are relentless in our pursuit of greater inclusion and are vocal advocates for gender equality. We believe that everyone has a role to play in driving positive change by listening, learning, and acting with empathy.”

Kerry Scott
Chief People Officer



Our employees participating in our 2023 International Women's Day (IWD) activities.

Employee Health, Safety, and Well-being

We recognize that our workplaces are a physical representation of our company culture and our values. We understand that this extends from our corporate offices to our warehouses, distribution centers, out in the field, and many other facilities. With this in mind, we work tirelessly to make sure that our employees feel supported and equipped every day.

Employee Health and Safety

The telecoms sector has an expanding network of services and job offerings. Many of our employees work in the field, managing electrical equipment and machinery. In such cases, likelihood of incidents is much higher than in an office setting. For this reason, we have many safety programs that address these possible dangerous situations and that have been built through an internal hazard and risk-identification process.

We have extensive and detailed procedures designed to prevent the injury of personnel in cases of:

- Working at height
- Working near overhead power lines
- Working alone
- Working in confined spaces
- Hot work

These procedures outline the scope of these activities, the hazards associated, the responsibility of all employees involved, training, supervision, and what to do in case of emergency.

We also have created instruction manuals for a variety of topics that could result in harm, such as how to handle:

- Tools and equipment
- Mechanical equipment and machinery
- Vehicles
- Manual handling
- Waste management



Through these efforts, we hope that employees have the right tools to ensure health and safety for themselves and those around them. We believe that the best line of defense against harm is being proactive and informed. For this reason, we have several trainings (both required and encouraged) pertaining to safety for all employees. However, we also recognize that there are times where we cannot control a dangerous situation. For such cases, we have emergency plans in place to take action in the event of natural disaster or emergency as well as a clear protocol for facility and site evaluations for health and safety compliance.

Outside our direct line of operations, we also have a contractor management plan for vendor safety. Through this, we require all contracted employees to be trained in general health and safety requirements for the working environment. We know that safety extends beyond our employees and work to safeguard all individuals involved with our business.

Employee Wellbeing

Employee wellbeing goes beyond physical safety. We aim to take a holistic approach that supports eight different dimensions of wellbeing:

- Physical
- Spiritual
- Emotional
- Social
- Financial
- Intellectual
- Occupational
- Environmental

Throughout the year, we address these eight dimensions of wellbeing in various ways through facilitated virtual learning events, in-person activities, and making resources available to employees through our intranet. In addition, we offer all employees access to an Employee Assistance Program (EAP). Our EAP is a valuable resource that offers counseling, emotional support, and life assistance services. If an employee needs support, counselors are available to help through phone, video, chat, email, online, and/or face-to-face. And importantly, the service is completely confidential.



A Focus On Internet Safety

Safer Internet Day 2023: “Keeping You and Me Safe”

In 2023, we focused on education and online awareness to support Safer Internet Day. By launching a number of activities, informational resources, games, and outreach, we engaged our communities under the banner of #KeepingYouAndMeSafe, recognizing that internet safety needs to be an everyday practice for everyone - employees and their families, customers, colleagues, friends, and vendors throughout the community.

Our Safer Internet Day activations across the region saw thousands of employees join together to make an online difference for everyone. Activities included:

- Online educational games designed for children from grades three through eight that reinforce online safety and reward good behavior
- Quick reference materials for anyone to download with practical do’s and don’ts around issues including password protection, phishing, malware, and mobile device best practices
- Leveraging partnerships to host online discussions and webinars about cyber-violence, life online, and the safety and positive use of technology
- Hosting roundtable discussions relating to cybersecurity and crime with local associations and first responders/ governments

“Our colleagues, friends, customers, vendors, and families are interconnected online, and it is imperative that we work together to keep each other safe. We are encouraged by the enthusiasm at the local level and the grassroots commitments that we see every day are making the internet as safe, effective, efficient, and collaborative as it can and should be.”

Felipe Ruíz
VP, Information Security, and CISO,
Liberty Latin America



Our Foundations

Serving and supporting our communities.

Through our charitable foundations we have expanded our programming to provide much needed resources in support of efforts relating to: Learning, Environment, Access, and Disaster Relief.



The Cable & Wireless Charitable Foundation (CWCF), established in 2017, has grown over the past five years and continues to support local efforts around relief, recovery, and connectivity. The Foundation is characterized by its inclusive approach and the millions of dollars that have been donated by the company, its employees, and sponsors to help those in need, particularly in the wake of natural disasters. Read more [here](#).



For almost twenty years, the Más Móvil Foundation has been working with local communities, volunteers, and employees to improve the lives of those in need in Panama. From providing disaster relief to bridging the digital divide and introducing technology to underserved areas, Más Móvil has become a valued partner for thousands of citizens. The non-profit was established in 2003 and our efforts this past year demonstrate both the growth of our programs and the breadth of our outreach. Read more [here](#).



2023 was a busy year for the Flow Foundation in Jamaica. Created in November of 2004, the Flow Foundation continued its work with hundreds of volunteers and Flow employees reaching out to serve the local community. Its mission of transforming lives through connectivity came to life through multiple projects and initiatives. Read more [here](#).



In 2023, the Liberty Puerto Rico Foundation (Liberty Foundation), again served its communities through thousands of hours of volunteerism and donations both financial and in-kind to address a wide range of needs. By focusing on education, disaster relief, as well as environmental concerns, Liberty Foundation has shown itself to be an integral partner to the community both in times of calm and in times of challenge. Read more [here](#).

\$7,700,000+

cash and in-kind donations directed towards Foundation initiatives

800,000+

students impacted through education initiatives

23,700+

Employee volunteer hours

4,000+ Households connected through JUMP program

125+ NGOs supported through Foundation activities

Our employees from different areas of our Panama Operations Center collaborating.



Governance

We pledge to conduct our business with integrity and honesty, and with respect for each other and those with whom we do business.

Governance & Our Board

Our Board and management team adhere to corporate governance policies and practices that we believe promote the long-term value and interests of all our stakeholders.

We are guided by principles of transparency, integrity, and accountability, and we strive to ensure that our governance practices inspire trust and confidence among our stakeholders. Our Board of Directors oversees our governance framework, providing strategic guidance and oversight to safeguard the interests of shareholders and stakeholders alike. We adhere to sound governance policies and procedures, including internal controls, ethical codes of conduct, and regular risk assessments, to mitigate risks and promote responsible decision-making. Through open communication, engagement with stakeholders, and a culture of continuous improvement, we are dedicated to fostering a governance environment that promotes long-term value creation and sustains our commitment to ethical business practices.

The Board engages regularly with the senior management team and spends significant time understanding the operations and key risks that could impact the company.

We update our entire Board of Directors around issues relating to ESG and the progress of the overall program. Ultimately, management is responsible for delivering on the overall strategy and ensuring that ongoing projects are robust. The Audit Committee discusses ESG matters relating to investments and financial considerations and the Audit Committee Chair summarizes these discussions for the full Board of Directors.

The ESG initiatives we are monitoring and disclosing come from internal materiality reviews, which we undertake formally and informally with our management teams and other stakeholders. These reviews are dynamic and include an assessment of metrics that are important to those within our business as well as our customers, suppliers, and others in our communities.

BOARD DIVERSITY MATRIX (AS OF DECEMBER 31, 2023)

Total Number of Directors	10 (8 Directors are independent)			
	Female	Male	Non-binary ¹	Gender undisclosed ¹
Part I: Gender Identity				
Director	2	8		
Part II: Demographic Background				
Asian		1		
Hispanic or Latinx		2		
White	1	6		
Two or more races or Ethnicities		1		
Did Not Disclose Demographic Background	1			

¹ No directors self-identified as non-binary or gender undisclosed.

Compliance & Ethics

We are dedicated to conducting our business with honesty, integrity, and inclusivity, and to leading by example.

Liberty Latin America's Compliance and Ethics group oversees a program that seeks to ensure adherence with the highest legal and ethical standards, and that encourages a respectful environment among colleagues and business partners. The anchor of the program is our Code of Conduct, which outlines the basic rules, standards, and behaviors we believe are necessary to uphold the highest ideals of ethics and compliance.

The Company conducts a number of formal and informal trainings to ensure that all of our employees are well-versed in the rules and regulations that govern our business across our footprint. All new employees are required to complete training on our Code of Conduct. Every other year, we provide anti-corruption training to our employees involved in finance and legal, managers and above of our sales, communications, and marketing teams, and directors and above of all remaining business functions. In addition, SpeakUp, our employee hotline, provides an anonymous reporting system where any employee can confidentially and anonymously report any behavior or action they see or experience that goes against our Code of Conduct. Our Board of Directors regularly receives updates on our compliance and ethics programs and plays an active oversight role.

We expect everyone in our business to behave responsibly, to consistently follow both the meaning and intent of our Code of Conduct, and to act with integrity in all their business dealings. It is incumbent upon our managers and supervisors to take such actions as necessary and appropriate to ensure our business processes and practices are in full compliance with our company's principles and that employees feel safe.

In addition, we expect our business partners to act with similar integrity in all business dealings with us and others. Our Business Partner Code of Conduct sets forth the basic rules, standards, and behaviors that we expect of our business partners. These are shared with our business associates at the outset of any and all engagements.

Also, we periodically host seminars on anti-corruption, conflicts of interest, and other important compliance topics necessary to maintain our high levels of integrity. For example, in 2023, 99% of our target audience completed the anti-corruption training. Other training includes additional compliance and regulatory courses to guide and educate employees in specific markets around local laws, regulations, and requirements.

Compliance is everyone's responsibility, and our employees and business partners are expected to behave openly, honestly, and with dignity towards each other in all of our business dealings.

Code of Conduct [here](#).

Code of Ethics for Chief Executive and Senior Financial Officers [here](#).

Business Partner Code of Conduct [here](#).

Data Privacy

We believe that consumers should have the right to understand how companies collect, use, and store their data. We also believe that a company's ability to use and share consumer data can potentially provide a superior customer experience through greater access to information or services relevant to them and their needs.

At Liberty Latin America, our Data Privacy Officer (DPO) is responsible for the company's Privacy Program. With the support of dedicated privacy professionals, the DPO oversees the development and implementation of strategies on data privacy issues across all of our markets and for all of our users. The Data Privacy team works with a cross-functional group of employees to manage compliance with our legal and regulatory obligations, protect the personal information of our customers and employees, and facilitate the company's operational needs with respect to the use of personal information.

The Data Privacy and Information Security teams collaborate on a number of policies, guidelines, processes and employee training specifically designed to provide greater protection for the data we retain for our customers and employees. LLA's Privacy Program seeks to: (1) provide guidance and support during development and implementation of business processes across jurisdictions and impacted departments; (2) provide guidance and support during the procurement, development, and roll-out of technologies, systems, and new services and products; (3) support cross-departmental data governance and data security efforts; (4) manage the

company's privacy training program, which includes a dedicated privacy course for all new-hires; (5) assist operational teams across our markets with day-to-day privacy guidance; and (6) lead the company's response to data breaches.

Throughout 2023, and in light of the enactment and forthcoming implementation of the Jamaica Data Protection Act and its proposed regulations, the Privacy team provided the Flow Jamaica operational teams with comprehensive assistance in all necessary preparations to address compliance with the new legal requirements.



In 2023, we did not have any material data breaches that could have a negative impact on our financial results or business operations.

If there is a data breach in the future that we determine to be material, we intend to disclose the breach in our public filings with the Securities and Exchange Commission.

Ensuring Data Security

Keeping our network secure and our customers safe.

Safeguarding our Networks, Information Resources, and Data

As a company providing broadband and communication services connecting approximately 40 markets across the region, ensuring the security of our networks, information resources, and data is both a complex and essential task. We are committed to protecting our networks and safeguarding the data entrusted to us.

We have dedicated significant resources to establish a robust IT security and cybersecurity posture. This includes a specialized team focused on implementing stringent security measures for our networks, products, services, and the personal information of both customers and employees.

Global Information Security Office - GISO

In our ongoing efforts to enhance security, we have established the Global Information Security Office (GISO), led by our Vice President and Chief Information Security Officer (CISO). Under the leadership of our CISO, we have launched educational and advocacy initiatives, alongside developing information security strategies and training programs tailored to our business needs.

Employee Training and Awareness

In 2023, we continued to prioritize information security training for all employees. This foundational training was supplemented with various incident-type tests and simulations and tabletop exercises (TTX), aimed at keeping our workforce, processes, and protocols prepared and vigilant against potential threats. These exercises are crucial for maintaining a high level of alertness among our employees.

To further our efforts, we have updated our phishing and hacking awareness programs, incorporating random tests across the company. Security is a top priority, and remaining alert to potential threats is a shared responsibility among all our employees.



Enhanced IT Controls and Monitoring

We have strengthened our cybersecurity and information technology controls by, for example, implementing specialized security technologies with processes and protocols for timely detection and response including a major overhaul of our security incident response plan (IRP). We have enhanced the capabilities of our Security Operations Center (SOC) by implementing advanced monitoring tools and increasing our analytical capabilities. These improvements enable more effective detection, analysis, and response to security threats, ensuring better defense against security incidents.

One of the key processes in our cybersecurity framework is access control to information systems and networks, along with identity management. To enhance this area, we launched our OneID project, aimed at efficiently managing employee and third-party identities. This initiative improves access control to our information systems and network infrastructure.

Partnerships with Leading Experts

Our IT Security team collaborates with industry experts to provide comprehensive support for the team's initiatives. As part of ongoing efforts to strengthen security oversight and ensure best practices in cybersecurity management, we engaged an independent cyber consultant to advise the company's Audit Committee, providing an additional layer of expertise and an external perspective to our governance framework.

We pride ourselves on our commitment to using the most advanced tools and services available in the field of information security and cybersecurity. We partner with leading providers who are globally recognized for their expertise and innovation in safeguarding digital assets. By leveraging these top-tier resources, we ensure that our systems and data are protected against evolving threats and vulnerabilities.



Technology Reliability & Resilience

Disaster Response and Business Continuity Planning.

Our organization is committed to remaining at the forefront of disaster preparedness and business continuity planning in each market in which we operate.

At Liberty Latin America, failure in our technology or telecommunications systems as a result of natural disasters, technology disruptions, or adversarial security attacks could significantly disrupt our operations. We have numerous systems and processes in place to both prepare for and prevent such situations. And we have an experienced Business Continuity Team in place to mitigate negative impacts on our operations. Our central team members coordinate with local crisis management teams to plan and prepare for adverse events. When an event occurs, these teams quickly execute against a well-prepared plan of action.

Our organization has an established Business Continuity program throughout its operations focused on promoting business continuity principles, guidelines, and standards throughout day-to-day business operations. This program is centrally governed to ensure internal departments and colleagues alike are prepared to handle and to respond to business disruptions or crises. The program adopts a series of industry best-practices consistent with the ISO 22301 standard framework to ensure a continuous cycle of improvement in our capabilities, capacity, and proficiency in maintaining service level.

These include:

- Performing regular business impact assessments
- Conducting on-going risk assessments
- Maintaining operational efficiency to ensure redundancies, resilience, and contingencies are built into our service model
- Regular testing and maintenance
- Business continuity and crisis management training and awareness

Given that most of our systems and equipment are in regions prone to hurricanes, earthquakes, and other natural disasters, we are continuously learning and putting in place new measures to best ensure the reliability and resilience of our infrastructure.



Our team of leaders and volunteers in the Bahamas creating partnerships with security statutes in the face of hurricane season.

Competitive Behavior and Open Internet

Healthy and fair competition lies at the heart of every successful industry. In the telecommunications business, technology advances at such an accelerated rate that regulation and rules struggle to keep up. As a result, we develop our own policies and protocols to ensure that we offer our services fairly and in line with competition rules. Often we are both partner and competitor with other businesses using our network to distribute their products. Given the need to comply with competition rules in a complex industry, we have adopted an Antitrust and Fair Competition Policy and include training on fair competition in our Code of Conduct training.

Monetizing our network services while supporting an open internet requires a delicate balance. We have always been supporters of net neutrality rules that are reasonable and fair. However, we need to ensure that those rules adapt with the times and that regulation is neither sweeping nor arbitrary. We propose working together with governmental bodies and regulators to build out a competitive framework that reflects the realities of our business. We are not in the business of blocking, throttling, or prioritizing any data over any of our networks, provided that data is lawful. We are in the business of growth, improving our services, and introducing new products and services to our customers. Our approach is reasonable and measured, which envisions that we should receive compensation for our network services and extensive infrastructure investment in networks that are used freely today by certain other providers and services.

We monitor our content to ensure its legality and legitimacy, and we want all service providers to adhere to the same rules and regulations that define our business parameters. We look forward to both discussion and action that helps us further monetize our significant investments, while continuing to provide service to our customers throughout our markets. This is a matter of transparency, as well as acknowledgment of our business priorities. Liberty Latin America is an essential partner for millions of users throughout our region. Our commitment is to those customers and we believe there are steps that can and should be taken to allow for more self-regulation in our industry that will ultimately create a more level playing field for all.



Our products and services provide a better Internet for our customers.

ESG Committee

Letter from our Executive Sponsors

As the Executive Sponsors of our ESG program, we wanted to express our heartfelt gratitude to each and every one of our colleagues at Liberty Latin America for their unwavering dedication to building a sustainable future for our company.

The progress we have made on our sustainability journey is a testament to the collective effort and commitment of our ESG committee members and all of our employees. Your passion, creativity, and hard work have been instrumental in driving positive change across our organization and within our communities.

While we celebrate the milestones we've achieved, we recognize that our journey towards sustainability is far from over. There is still much work to be done, and new challenges to overcome. Yet, it is in these challenges that we find our greatest opportunities for growth and innovation.

As we look to the future, we remain firmly committed to continuous improvement. We will continue to push the boundaries, set ambitious goals, and hold ourselves accountable for delivering meaningful results.

Thank you for your tireless efforts and commitment to making a difference. Together, we are building a more sustainable business that benefits not only our company, but also our communities and the world at large.

Thank you.



John Winter
Chief Legal Officer & Secretary



Kerry Scott
Chief People Officer

ESG Committee

The Liberty Latin America ESG Committee has the responsibility to design, implement, and report on our ESG commitments and goals in partnership with the broader management team. They meet on a regular basis and have reviews monthly with the Executive Sponsors who oversee the Committee. In addition, the Audit Committee of the Board of Directors receives a briefing at least once a year on progress against key initiatives.

The ESG Committee is comprised of dedicated professionals from multiple facets of our operations and includes two Executive Sponsors appointed by the CEO. They take their responsibilities seriously and believe that the pursuit of ESG goals, as outlined throughout this report, is a critical factor in helping Liberty Latin America to deliver value to all of its stakeholders.

A big thank you
for the continued
dedication of this
team.

ESG COMMITTEE EXECUTIVE SPONSORS

John Winter Kerry Scott
Chief Legal Officer Chief People Officer

ESG COMMITTEE MEMBERS

Bill Brierty
VP, Head of Compliance & Ethics

Michael Coakley
VP, Head of Communications

Kunal Patel
VP, Head of Investor Relations

Kim Larson
Director, Corporate Communications

Rhys D. Campbell
Senior Manager, Legal Strategy & ESG

Laura Pinalto
Senior Manager, Corporate Finance
& Investor Relations

SASB Results

SASB REFERENCE	DESCRIPTION	RESPONSE 2023
TC-TL-130a.1	(1) Total energy consumed	1,524,500 GJ
	(2) Percentage grid electricity	95% - Almost all of electricity from Liberty Latin America comes from the grid
	(3) Percentage renewable	27% - This is calculated as the weighted average of Liberty Latin America's electricity consumption by country, considering the renewable electricity percentage in these countries data.worldbank.org
TC-TL-220a.1	Description of policies and practices relating to behavioral advertising and customer privacy	p.37
TC-TL-220a.2	Number of customers whose information is used for secondary purposes	Per our policies, Liberty Latin America does not sell customer personally identifiable information ("PII") to unrelated third parties for their own marketing purposes. Liberty Latin America uses PII only as necessary to provide services to our customers.
TC-TL-220a.3	Total amount of monetary losses as a result of legal proceedings associated with customer privacy	Liberty Latin America discloses all material legal proceedings in its SEC reporting. In 2023, we did not disclose any monetary losses as a result of legal proceedings associated with customer privacy.
TC-TL-230a.1	(1) Number of data breaches	In 2023, we did not have any material data breaches that could have a negative impact on our financial results or business operations. If there is a data breach in the future that we determine to be material, we intend to disclose the breach in our public filings with the Securities and Exchange Commission.
	(2) Percentage involving personally identifiable information (PII)	
	(3) Number of customers affected	
TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	p.38
TC-TL-440a.1	(1) Materials recovered through take back programs	Through the normal course of our operations, Liberty Latin America creates product waste primarily via cell phones, chargers, set-top boxes, network equipment, batteries, and associated plastic components. The majority of this is through electronic products and parts that are at the end of their useful life and/or have been returned by customers. See page 22 for some highlights of our programs to reduce waste and increase circularity. Our aim is to minimize as much waste as possible, reduce the use of landfills, and reuse or responsibly recycle materials.
	(2) Percentage of recovered materials that were reused	
	(3) Percentage of recovered materials that were recycled	
	(4) Percentage of recovered materials that were landfilled	
TC-TL-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behavior regulations	Liberty Latin America discloses all material legal proceedings in its SEC reporting. In 2023, we did not disclose any monetary losses as a result of legal proceedings associated with anti-competitive behavior.
TC-TL-520a.2	(1) Average actual sustained download speed of owned and commercially associated content	Liberty Latin America provides service to both businesses and consumers in densely populated areas and remote, rural regions across the Caribbean & Latin America. We do not measure download speeds based on those identified in the standard (owned and commercially associated content or as non-associated content).
	(2) Average actual sustained download speed of non-associated content	
TC-TL-520a.3	Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	p.41
TC-TL-550a.1	(1) System average interruption duration	Not available: Liberty Latin America does not currently calculate and report metrics relating to the duration and frequency of system disruptions as set forth by these SASB standards. We strive to provide further relevant data in future reporting periods.
	(2) System average interruption frequency	
	(3) Customer average interruption duration	
TC-TL-550a.2	Discussion of systems to provide uninterrupted service during service interruptions	Liberty Latin America's network provides critical communication to homes and businesses across the Caribbean & Latin America. We take this responsibility seriously and to deliver for our customers we must continue to invest in our network to maintain its strength and improve its reliability and resilience. Our network benefits from 24/7 monitoring, disaster response planning, and back up power sources in the event of an emergency. (p.40)
TC-TL-000.A	Number of wireless subscribers	Total Mobile Subscribers – 7,977,400
TC-TL-000.B	Number of wireline subscribers	("Telephony RGU") – 1,198,300
TC-TL-000.C	Number of broadband subscribers	Broadband ("Internet RGU") – 1,801,400
TC-TL-000.D	Network traffic	18,843 PB

2023 and 2022 Scope 1, 2, and 3 Emissions by Operating Division

2023							
2023 emissions (Metric Tons CO ₂ e)	Liberty Latin America total	Liberty Costa Rica*	C&W Caribbean	Liberty Networks	C&W Panama	Liberty Puerto Rico	Corporate
Scope 1	24,928	1,624	5,024	2,569	5,900	7,796	2,016
Scope 2 (location-based)	153,417	29	79,396	2,203	12,610	56,929	2,250
Scope 3	220,063	27,478	35,025 (Jamaica only)	Out of scope for 2023	36,370	121,191	Out of scope for 2023
Category 1 (Purchased goods and services)	37,646	14,572	5,191	Out of scope for 2023	7,854	10,030	Out of scope for 2023
Category 2 (Capital goods)	71,369	8,933	3,494	Out of scope for 2023	12,770	46,173	Out of scope for 2023
Category 3 (Upstream energy emissions)	32,601	822	18,307	Out of scope for 2023	4,447	9,024	Out of scope for 2023
Category 4 (Upstream transportation / distribution)	2,029	1,348	116	Out of scope for 2023	277	288	Out of scope for 2023
Category 7 (Employee commuting)	10,409	1,353	1,549	Out of scope for 2023	4,587	2,920	Out of scope for 2023
Category 11 (Use of sold products)	53,367	2	5,044	Out of scope for 2023	3,668	44,654	Out of scope for 2023
Other categories (5, 6, 8, and 12)	12,642	448	1,325	Out of scope for 2023	2,767	8,102	Out of scope for 2023
2022							
2022 emissions (Metric Tons CO ₂ e)	Liberty Latin America total	Liberty Costa Rica	C&W Caribbean	Liberty Networks	C&W Panama	Liberty Puerto Rico	Corporate
Scope 1	20,598	1,680	4,705	2,324	0	10,358	1,530
Scope 2 (location-based)	176,155	19	77,605	2,144	32,480	61,324	2,583
Scope 3	199,708	33,082	42,293 (Jamaica only)	Out of scope for 2022	26,220	98,114	Out of scope for 2022
Category 1 (Purchased goods and services)	46,592	18,508	11,635	Out of scope for 2022	7,755	8,694	Out of scope for 2022
Category 2 (Capital goods)	85,837	10,088	8,767	Out of scope for 2022	Not reported	66,981	Out of scope for 2022
Category 3 (Upstream energy emissions)	37,806	2,241	10,857	Out of scope for 2022	9,153	15,555	Out of scope for 2022
Category 4 (Upstream transportation / distribution)	2,929	801	1,488	Out of scope for 2022	324	315	Out of scope for 2022
Category 7 (Employee commuting)	14,387	1,247	1,938	Out of scope for 2022	5,684	5,518	Out of scope for 2022
Category 11 (Use of sold products)	4,893	4	4,890	Out of scope for 2022	Not reported	Not reported	Out of scope for 2022
Other categories (5, 6, 8, and 12)	7,265	193	2,717	Out of scope for 2022	3,303	1,050	Out of scope for 2022

*Preliminary 2023 results are subject to change as a result of the audit outcome pursuant to our Sustainability-Linked Bond reporting obligations.



We do it the best and
we do it with spirit

Disclosures

For more information on our ESG program,
please see our website at www.lla.com.

Your views are important to us. Please send
comments and suggestions to esg@lla.com.